

WARNING

- Funds deposited through **CASH** is strictly prohibited.
- Nobody is authorized to take deposit money on promise of fixed return / profit
- Do not share your user ID / Password with any one.
- Complaint can be lodged with PMEX in case the Broker is unable to resolve the issue:

Syed Mumtaz Ali Chief Regulatory Officer (CRO) Investors Grievance Cell Pakistan Mercantile Exchange Limited 3B, 3rd Floor, Bahria Complex IV Ch. Khalique- uz-Zaman Road Gizri, Karachi – 75600, Pakistan Phone: (+92 21)-111 623 623	EMAIL : PMEX - Customer Support Services support@pmex.com.pk
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DIRECT FUND MODEL

CLIENT FUND DEPOSIT

1. The Client will deposit funds in the following PMEX's bank account through online banking (IBFT) or cheque

BANK	MEEZAN BANK LIMITED
ACCOUNT TITLE	Pakistan Mercantile Exchange Ltd.
BRANCH CODE	0107
ACCOUNT NO.	0103648355
IBAN	PK08MEZN0001070103648355
Beneficiary email (if available)	funds@pmex.com.pk

2. After deposit, funds allocation request shall be prepared by client in the Client Portal. Transaction ID or cheque number will be required at the time of initiating funds allocation request.
3. In case of deposit through cheque, scanned copy of the cheque along with the deposit slip shall be emailed to the Exchange at funds@mex.com.pk from Client's registered email.
4. The Client and Broker will be notified of the initiation of funds allocation request by the Client and approval or rejection of funds allocation request by the Exchange through system generated email and SMS.

CLIENT FUNDS WITHDRAWAL

1. Funds withdrawal request will be initiated through Client Portal. Upon Broker's approval, successful withdrawal request will be directly credited into Client's designated bank account within two banking days.
2. If a request remains unapproved for more than a day. the Client should contact respective Broker. The Client can also view the status of withdrawal request by accessing Trader Funds Details Report in the Client Portal
3. In case the Client is unable to initiate withdrawal request. the broker can initiate withdrawal request on Clients behalf having approved profile and verified IBAN from CSR. The successful withdrawal request will be directly credited into Client's designated bank account.